

Teraview Extended Search Hours

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Document Creation	9am-9pm	4am – Midnight	4am – Midnight	4am – Midnight	4am – Midnight	4am – 9pm	9am – 6pm
Electronic Registration**		8:30am – 5pm	8:30am – 5pm	8:30am – 5pm	8:30am – 5pm	8:30am – 5pm	
Search Property	9am-9pm	4am - Midnight	4am - Midnight	4am - Midnight	4am - Midnight	4am – 9pm	9am – 6pm
Search Writs***		8am – 8pm	8am – 8pm	8am – 8pm	8am – 8pm	8am – 8pm	
View Instruments	9am-9pm	4am – Midnight	4am – Midnight	4am – Midnight	4am – Midnight	4am – 9pm	9am – 6pm
ERBA/DAPP Top-up**		8:30am – 5pm	8:30am – 5pm	8:30am – 5pm	8:30am – 5pm	8:30am – 5pm	
Reports****	9am-9pm	4am – Midnight	4am – Midnight	4am – Midnight	4am – Midnight	4am – 9pm	9am – 6pm
Importing 3 rd Party XML files****	9am-9pm	4am – Midnight	4am – Midnight	4am – Midnight	4am – Midnight	4am – 9pm	9am – 6pm
Teranet Customer Service Phone Support		8am-6pm	8am-6pm	8am-6pm	8am-6pm	8am-6pm	
MGS Customer Service Phone Support		8:30am – 5pm	8:30am – 5pm	8:30am – 5pm	8:30am – 5pm	8:30am – 5pm	

* Note that all times are Eastern Standard Times (EST) and include daylight savings time shifts.

** Hours of Registration are 8:30am – 5:00pm, Monday to Friday, Local Time, excluding Statutory and Government Holidays.

*** Hours defined by the **Ministry of the Attorney General** for Writs Access and Transmission services are 8:00am to 8:00pm EST, Monday to Friday excluding Statutory and Government Holidays.

**** Please see the Extended Search Hours FAQ for more information regarding Report generation and the importing of XML files.

To contact the Teraview Customer Service Centre:



info@teraview.ca |



www.teranetexpress.ca